ASSISTANT DELI MANAGER

Full time position (inc. weekend working)

Are you looking for a job that requires you to eat cheese all day? Are you passionate about good food and great service? Then we would like to hear from you.

We're looking for an Assistant Manager to join our small, dedicated Deli team. We are looking for someone who enjoys the buzz and hard work of a busy shop environment.

Based in the rural Scottish Borders (10 mins drive from Tweedbank train station), we have been selling exciting food and drink since 2012 in our Deli. We have won several national awards over the years, including Britain's Best Small Shop and Farmshop and Deli of the year and were recently listed by Speciality Food Magazine in their top 20 Inspirational Cheesemongers in the UK. The Deli is well known for an extensive range of British & continental farmhouse cheeses, local charcuterie, craft beer and coffee, an interesting list of cider and wine much of which is organic, low-intervention and natural.

The Role:

<u>Assistant Deli Manager</u>

- Managing a small team
- Day to day deli retailing including serving customers, operating goods in, processing customer orders etc.
- Ordering stock - emphasis on sustainably sourced, premium products
- Maintaining and updating Food Safe and Health & Safety documentation
- Maintaining a cheese counter, cutting charcuterie, making take-away drinks, stocking and rotating products

- Helping to organise chef/cooking and food events and collaborating with other Mainstreet departments
- Maintaining an accurate database of products currently in stock using Minipos (epos) software
- Efficient stock management
- Overseeing cleaning schedules ensuring the deli is always clean, tidy and safe for staff and customers

Your Skills:

- Previous experience of managing a small team
- Previous experience of deli/food retail
- Elementary Food Hygiene Certificate
- Excellent customer service instincts essential
- Knowledge and experience of minipos (epos) an advantage
- Strong organisational and time-management skills with the ability to multi-task
- Ability to work well with a busy team
- Experience and capable of working alone without supervision or assistance
- Strong communication skills
- An enthusiastic interest in cheese, wine and other deli products
- At least 1 year's experience of working with food
- At least 1 year's experience in a customer-facing role (retail preferred)
- Extensive computer literacy and ability to learn new software quickly
- Flexible, pro-active and motivated with an understanding of how small businesses work
- Able to manage sorting, packing and unpacking boxes; some heavy lifting required when receiving and transporting boxes of products
- The capacity to solve problems quickly and creatively
- Strong attention to detail

Hours: 42-45hrs per week (inc. weekends and some evenings where required for events)

Please send a CV and one-page cover letter to Bill de la Hey at bill@mainstreetcafe.co.uk by 31st March. Applications sent after this deadline will not be taken into consideration. Please note that we expect to receive many applications for this role and we will not be able to contact unsuccessful applicants.

We will contact all applicants with an offer of interview by Mon 7th April.

Interviews will be conducted via Zoom.

Ideal Start Date: late April