



**Accessibility Guide for The Mainstreet Trading Company**

books@mainstreetbooks.co.uk, 01835824087, <https://www.mainstreetbooks.co.uk/>



## Welcome

Based in the beautiful Scottish Borders village of St Boswells, The Main Street Trading Company is a destination and people come from far and wide to visit. Husband and wife team Rosamund and Bill de la Hey renovated the former auction house in 2008 to create a light and airy space filled with books and the smell of coffee. In 2012, work was completed in the barn behind the main shop to create Mainstreet Deli & Home.

Please get in touch if you require any further information about specific access or need advice on planning your visit.

## At a Glance

### Level Access

- There is level access from the main entrance to:

- Cafe
- Visitors Toilet
- Bookshop



### Access with steps

- There are steps from the main entrance to:
  - Deli
  - Home Department
  - Event space



### Visual

- Some parts of the venue have low lighting.

## Getting here

Mainstreet Trading Company  
Main Street  
St Boswells  
TD6 0AT



### Travel by public transport

- You can get to The Mainstreet Trading Company by bus and train.
- The nearest bus stop is 0.1 miles / 0.2 km from The Mainstreet Trading Company. There are several bus services that go through St Boswells, these include No. 57, 67 & 68 on the Borders Buses routes. The bus stop is 0.10 miles / 0.2 km from The Mainstreet Trading Company.
- The nearest train station is Tweedbank Station. The train station is 6.4 miles / 10.3 km from The Mainstreet Trading Company.
- The station is a 11 minute drive.



### Parking

- We have a car park. There are accessible parking spaces. The parking is less than 50 metres from the main entrance. Parking is free.
- The Mainstreet Trading Company is situated on the main street in the village. There is often space on the street to pull over to let someone be dropped off. The premises also has a courtyard, which forms part of the car park, that can be driven into to drop visitors off. From the car park to the entrance, there is level access. The path is sloped.
- The route is 930mm wide, or more.



Exterior entrance, viewed from the car park, with archway to entrance. Gravel courtyard and route to carpark.



View of parking spaces behind the Deli & Home building looking towards the building. 8 spaces in total.



View of parking spaces looking down from building.



Disabled parking space, looking down to the courtyard parking area.

## Arrival



### Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 93mm wide, or more.
- The path is sloped.



### Main entrance

- The main entrance has level access.
- The door is 820mm wide.
- The main door is side hung and manual.
- This entrance is one of two entrances. The one discussed is the accesible one and used most often when using the car park but is also accessible from the street through an

archway. There is a second entrance on the main street that has one step (100mm high) and the door is 1330mm wide when double doors are open.



Accessible entrance with double doors open.



Accessible entrance with one door open.



Main entrance with single step into building

## Getting around inside

### Visual Impairment - General Information

- Some parts of the venue have low lighting.

### Public toilet

#### Visitors Toilet

- There is a public toilet for disabled visitors.
- The toilet is a Changing Places toilet.
- From the main entrance to the public toilet, there is level access. The route is 820mm wide, or more.
- The toilet door is 640mm wide.
- The direction of transfer onto the toilet is to the left.
- There is 1000mm at the side of the toilet. The toilet seat is 480mm high. The toilets have handrails.



Visitors toilet with handrails beside toilet and sink.

### Shop

#### Bookshop

- From the main entrance to the shop, there is level access. The route is 820mm wide, or more. The door is 930mm wide.
- The route through the shop is 800mm wide, or more.



View of bookshop from the cafe.

### Place to eat and drink

#### Cafe

- From the main entrance to the dining area, there is level access. The route is 820mm wide, or more. To get to a table, there are no steps.
- The route through the dining area is 800mm wide, or more.



- There is background music.
- We cater for vegetarian, gluten free (celiacs), lactose free (dairy free), nut free and vegan specific diets.



The area of the cafe leading to the counter.

### Deli

- From the main entrance to this area, there are 2 steps. There is no lift and no ramp.



Exterior shot of entrance to the Deli & Home building.



2 wooden steps that lead to the Deli cheese counter and till.

### Home Department

- From the main entrance to this area, there are 3 steps. There is no lift and no ramp.



Stairs leading from the Deli & Home entrance to the Home department

### Event space

- From the main entrance to this area, there are 12 steps. There is no lift and no ramp.
- This space is used for some of our events. It is above the Deli and Home Department.



Stairs leading to the event space with handrails on each side.



The barn used for an event.

## Customer care support

- We have other services for people with accessibility requirements.
- We are dog friendly. We have an outdoor water bowl for dogs and can have an indoor water bowl for assistance dogs when requested.  
We have baby changing facilities and highchairs available.  
Where stairs are required to access the shop, staff are happy to help facilitate any customer's shopping needs, providing recommendations and serving them from the most accessible area.